

QUALITY POLICY STATEMENT



Menzies Distribution Solutions Limited takes its responsibilities towards achieving high quality and compliance standards seriously. We are dedicated to delivering our customers and stakeholder's high quality, compliant services and logistics solutions in a safe and sustainable manner. We will ensure we take all relevant steps to ensure the highest standards of safety, legality and quality of the products our customers consign to us for storage and distribution.

This statement should be read in conjunction with the company's SHEQ (Safety, Health, Environment & Quality) management system.

Our approach to quality assurance and compliance is enshrined in our values:



We do it right

We do the right thing, we provide a safe, sustainable service, delivering quality and acting with integrity



We do it better

We challenge ourselves to be the best, We always look to improve. We are innovative and forward thinking



We work together

We understand our mission. We trust each other, we develop and empower our people to deliver the right outcomes



We grow together

We embrace change and seize opportunities to develop as individuals and as a team



We work with passion

We are enthusiastic and committed to our work, each other and our vision. We are determined to excel

Policy Objectives

- ◆ We will supply services at sites that are compliant with all relevant legislation, international and industry standards and other requirements to which we subscribe. To enable this, we will promote positive working relationships with the authorities engaged in the enforcement of legal standards and other requirements.
- ◆ We will continually improve our quality performance, quality culture and management systems.
- ◆ We will develop quality awareness among all our persons working for, or on behalf of Menzies Distribution Solutions by providing education and support to deliver compliance, customer confidence and continuous improvement. We will ensure all colleagues are competent to carry out the tasks defined in their job role.
- ◆ We will develop close relationships with our suppliers to achieve our quality standards.
- ◆ We will maintain access to competent advice and assistance to ensure we are aware of relevant changes in legislation and industry best practice.
- ◆ We will plan, prepare and regularly review our objectives, targets and action plans for improving quality performance and quality culture. We will monitor and communicate our achievements against our plans.
- ◆ We will ensure that systems are maintained so that all colleagues can suggest improvements and also raise any concerns they have with regard to product quality, safety or legality.

As a leading supplier in the storage and distribution of food, consumer and packaging products, we are committed to developing and maintaining service specifications to meet all our customers' needs with regard to food and product safety, legality and quality. This will be achieved through continual review and improvement of our SHEQ management system which incorporates the principles of HACCP. Where required these will be certified in line with the relevant recognised standards.

The Directors have adopted this statement as a framework for our business so that they can set standards and develop procedures to form a comprehensive system for managing SHEQ compliance appropriate to our operations. The Chief Executive Officer will review this policy as necessary, but at least every two years.

A handwritten signature in black ink, appearing to read "Richard Morson".

RICHARD MORSON

Chief Executive Officer, Menzies Distribution Solutions Ltd.

October 2025